

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI
This 22nd day of February'2025
C.G.No.208/2024-25/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
 Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. D. Muni Kumar, Kolladam (V),
Satyavedu (M), Tirupati Dist.

Complainant

AND

1. Superintending Engineer/O/Tirupati
2. Dy. Executive Engineer/O/Nagalapuram
3. Executive Engineer/O/Puttur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

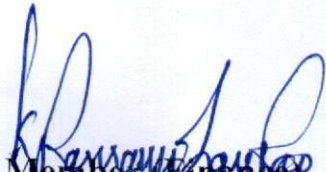
ORDER

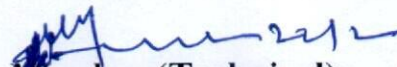
- 01.** The complainant filed the complaint during the Viduyt Adalat conducted on 04.12.2024 at Cherivi (Sricity campus) stating that in their village Kolladam they are suffering with low voltage problem.

02. The said complaint was registered as C.G.No.208/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they erected inline poles for long spans and rectified the low voltage problem in the village.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they erected inline poles for long spans and rectified the low voltage problem in the village. When we contacted the complainant through phone, he reported his satisfaction about the action taken by the respondents and represented that low voltage problem in their village is rectified. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 22nd day of February'2025.


CHAIRPERSON


Member (Finance)
22/02/2025


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Uday
22/2/25

